



How did we do it?

The Citizen Portal in Oulu, Finland

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Ixonos in Brief

Ixonos operates in the ICT services market, producing customer specific technology consulting, project management and software production services

- Founded 1994, listed OMX Nordic Exchange in Helsinki
- Clientele comprises leading mobile and smartphone manufacturers, mobile network suppliers and telecom operators operating on the global markets as well as Finnish finance, industrial and service companies and public administration organizations.
- Headquarters in Helsinki, offices in Salo, Tampere, Turku, Jyväskylä, Oulu, Kemi, Haapajärvi and Slovak Republic, Estonia and Germany
- Turnover in 2007: 59,2 MEUR
- Operating profit in 2007: 4,7 MEUR
- Current personnel more than 900

Ixonos role in the project and after...

Before the project

- Selection of the proven solutions and methods from the worlds open-source platforms for the proposal
- Initial design and POC's for this type of solution
- Architecture planning
- Experience, knowledge and enthusiasm – gathering the required passionate

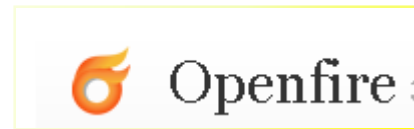
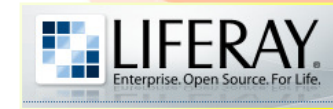
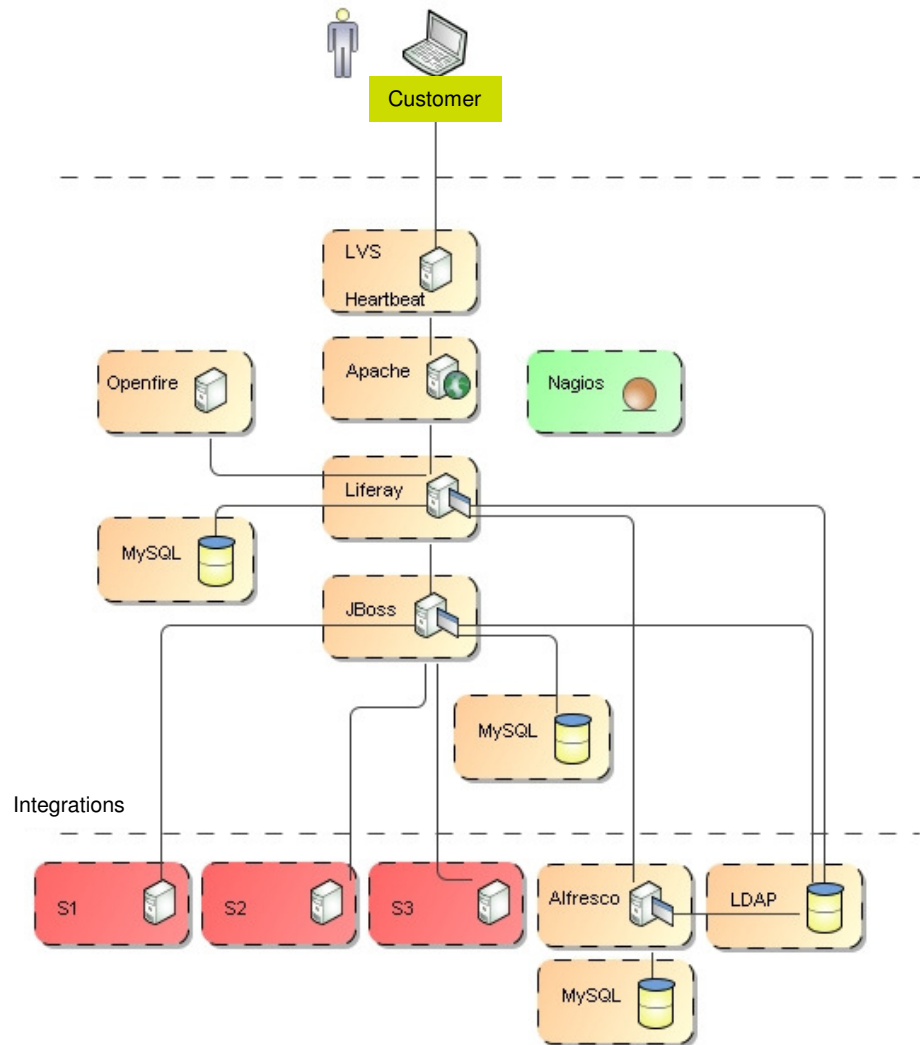
In the project

- Project management
- User interface and user experience planning
- Architecture planning
- Solution development and configuration
- Usability testing
- Testing and quality assurance
- Deployment to production environment
- Support for Oulu's success
- Contacts and support from OS Vendors

After the project

- Continuing the planning for a national architecture for cities in Finland
- Maintenance and support for production
- Architecture design for new services
- Test environment hosting
- Facilitating other vendors and players to create services for the selected architecture

Logical architecture – what's there under the hood?



Project deliverables

- Project delivered the platform and basis for eServices. Every citizen has the ability to create their own account, with their preferred services
- The first services were focused on Web 2.0, social and easy to create concepts

Service Components for users

- * Initiatives
- * Library
- * Document Bank / My account
- * Memo
- * Blog
- * Picture bank
- * Chat module
- * eMail
- * News
- * Own info
- * Links
- * Map service
- * eForms
- * eMail
- * Phonebook

Backbone service components

- * User management
- * Commenting and discussion

Project deliverables

- * Project plans
- * Architecture definitions
- * UI concept
- * Usability tests
- * Portlet creation instructions
- * Portlet framework

All deliverables were agreed to be open and free to be used for other cities and service providers!

Thank you!

Learn more about us and our solutions
from

www.ouka.fi

www.ixonos.com